

SUPERVISION IN THE HOSPITALITY INDUSTRY

This revision focuses on the special characteristics needed to effectively manage a restaurant, hotel, hospital, school or other institutional service staff. Divided into four parts, it provides an understanding of management techniques and skills through coverage of leadership, communication, recruitment and selection; orientation and training; performance evaluation; motivation and discipline;...



READ/SAVE PDF EBOOK

Supervision in the Hospitality Industry

Author **Jack E. Miller**

Original Book Format **Hardcover**

Number of Pages **456 pages**

Filetype **PDF / ePUB / Mobi (Kindle)**

Filesize **11.13 MB**

Click the button below to save or get access and read the book Supervision in the Hospitality Industry online.



Reader's Opinions

The is a very good book to help managers deal with supervising those they must manage. Offers many suggestions for creating a positive work environment, how to discipline, defining your own management style and positions, communicating, defining job tasks, evaluating, planning, training, delegating and much more. An excellent resource....